

Healthy San Diego



Screening Tool and Transition of Care Contact Card

Health Plan	Screening Form Transfers and Hours of Availability	Transition Tool Referrals & Contact Card	Behavioral Health Liaison	Behavioral Health Dept.	Health Plan Primary Liaison
Blue Shield CA Promise Health Plan	24/7: 855-321-2211 Forms: MediCalMentalHealth@blueshieldca.com		David Bond (562) 580-6229 David.Bond@blueshieldca.com	1-855-321-2211	Kim Fritz (619) 528-4817 Kimberly.fritz@blueshieldca.com
Community Health Group	24/7 BH line 619-348-7014	Salvador Tapia 1-800-404-3332 stapia@chgsd.com		1-800-404-3332	Salvador Tapia (800) 404-3332 stapia@chgsd.com
Kaiser Permanente	M-F: 8a to 5p Psychiatry Call Center 877-496-0450 Tools Fax: 858-451-5199	Transition Tools Fax: 858-451-5199 Questions: Michelé Buland Michele.k.buland@kp.org Courtney Hottinger Courtney.L.Hottinger@kp.org	Katie Ahearn-Edwards (858) 451-5177 Katherine.c.ahearn-edwards@kp.org	1-833-579-4848	Dinusha Desilva dinusha.x.desilva-carrasco@kp.org
Molina Healthcare	MHC_BH_Solutions@Molinahealthcare.com Cc: MHC_BH_Solutions@Molinahealthcare.com		Elizabeth Whitteker (858) 974-1725 Elizabeth.Whitteker@Molinahealthcare.com	1-888-665-4621	Katy Olmos-Ly (562)542-2420 Katy.olmos-ly@molinahealthcare.com
County Behavioral Health Services	24/7 Access & Crisis Line Warm Transfer: 1-888-724-7240, option 3 Forms: access_crisis@optum.com	For YOUTH TRANSITIONS please email to bhschildtransitionofcare.hhsa@sdcounty.ca.gov For ADULT TRANSITIONS please follow the process below in blue	Tabatha Lang (619) 957-4708 Tabatha.lang@sdcounty.ca.gov	Access & Crisis Line: 1-888-724-7240	Tabatha Lang (619) 957-4708 Tabatha.lang@sdcounty.ca.gov



Screening Tool and Transition of Care Contact Card

To ensure individuals receive follow up services after the Screening and Transition Form process has been initiated, the spreadsheet with referral information will be forwarded for matching and reporting as the feedback loop. Please use Optum portal specific to each MCP.

For **ADULT REFERRALS** to County Mental Health Plan please follow the workflow below:
 The County of San Diego has three Behavioral Health Centers (BHC) that provide services to clients within their service area. Service areas are divided by zip code. Identify which BHC provides services for client’s residence. If a client is experiencing homelessness, select BHC closest to client’s preferred location send to any Fax referral to respective clinic. For North County clients, please send referral to East County BHC. Screening Team is available for questions and support and will confirm receipt of referral by phone no later than 72 business hours of receipt. The three referral sites are located below:

<p>North Central Behavioral Health Center (North Central Region) 1250 Morena Blvd 1st Floor, San Diego, CA 92110</p> <p>Phone Number: 619-692-8750 Fax Number: 619-275-7343</p> <p>Zip Codes Served: 92037, 92110, 92038, 92111, 92093, 92116, 92106, 92117, 92107, 92119, 92108, 92120, 92109, 92121 Ask for Screening Team</p>	<p>East County Behavioral Health Center (East Region) 1000 Broadway, Suite 210, El Cajon, CA 92021</p> <p>Phone Number: 619-401-5500 Fax Number: 619-401-5454</p> <p>Zip Codes Served: 91901, 91905, 91906, 91916, 91917, 91931, 91934, 91935, 91941, 91942, 91945, 91948, 91962, 91963, 91977, 91978, 91980, 92021, 92040, 92071 Ask for Screening Team</p>	<p>Southeastern Behavioral Health Center (Central Region) 5101 Market Street San Diego, CA 92114</p> <p>Phone Number: 858-351-6000 Fax Number: 619-866-6245</p> <p>Zip Code Served: 92113, 92114 Ask for Screening Team</p>	<p>Kinesis North Clinic (North Region) 474 W. Vermont Ave. Ste 101 Escondido, CA 92025</p> <p>Phone Number: 760 227-1530 - Fax Number: 760 888-8339</p> <p>Zip codes served: 92003, 92129, 92096, 92065, 92028, 92536, 92128, 92086, 92059, 92004, 92259, 92127, 92082, 92036, 92592 Ask for Screening Team</p>
--	--	---	---

When conducting a Warm Transfer, please indicate that a Screening Tool has been completed and sent to the designated Plan location and client needs referrals so they don’t do the Screening tool again during the call.

Optum Public Sector (Access & Crisis Line) (888) 724-7240
 Michelle Galvan (619) 641-6818

Consumer Center for Health Education & Advocacy
 Carol Neidenberg (619) 471-2612

